

# **CAPABILITY STATEMENT**

#### CORE COMPETENCIES

"WE SPEAK WORLD"

Dream Management Inc. (DMI) provides language solutions that bridge the communication and cultural gaps between our government, nongovernmental and commercial clients and the Limited English Proficient (LEP) and Deaf communities. Our solutions include:

- Interpretation
  - Telephonic Interpretation
  - Video-Remote Interpretation
  - On-site Interpretation
  - Conference Interpretation, Equipment & Technicians
- Translation
- Transcription
- Subtitling
- Voiceover
- Project & Program Management

### **COMPANY DATA**

**Legal Name:** Dream Management, Inc.

Business Size: Small

**DUNS:** 105536721 **FEIN:** 52-2223274

**NAICS:** 541930; 561410; 512191

**SIC Codes:** 7389; 7338 **Cage Code:** 3QUB5









### WHY DREAM?

- High quality & responsive language solutions at competitive prices
- Certified, highly experienced linguists in the most important languages in the Maryland/Virginia/DC Region
- ISO Key Performance Indicator Metrics of 100% for Task Completion and On-Time Delivery & 99.97% for Customer Satisfaction
- CPARS scores of Exceptional & Very Good from the Social Security
   Administration

## **CONTACT US**



210 West 28<sup>th</sup> Street Baltimore, MD 21211



443-552-5512 x 5520



jward@dream-mgmt.com



www.dream-mgmt.com

## **CURRENT & PAST PERFORMANCE**

CLIENT DMI'S ROLE	SERVICE DESCRIPTION	SERVICE DATES
State of Maryland MBE Subcontractor	Spanish Telephonic Interpretation	2012 - Present
Baltimore County & Montgomery County  MBE Subcontractor	Multi-Language & ASL On-site Interpretation	2017 - Present
Office of the State's Attorney for Baltimore City Prime Contractor	Spanish Translation & Transcription	2018 - Present
Henrico County Public Schools (Virginia)  Prime Contractor	Multi-Language Translation	2009 - Present
State of Maryland MBE Subcontractor	Spanish On-site Interpretation	2006 - 2019
Baltimore City Public Schools  Prime Contractor	Multi-Language & ASL On-site Interpretation	2016 - 2019
DHHS Centers for Medicare & Medicaid  Prime Contractor	Multi-Language Telephonic Interpretation	2010 - 2017
Social Security Administration  Prime Contractor	Spanish Translation & Transcription	2009 - 2014
Maryland Department of Health & Mental Hygiene  MBE Subcontractor	Spanish & Chinese Translation	2012 - 2014
USDA/APHIS Prime Contractor	Spanish Conference Interpretation	2017
Department of Energy Prime Contractor	Spanish Subtitling	2017
University of Maryland Prime Contractor	Spanish Conference Interpretation	2013
Maryland State Highway Administration Prime Contractor	Spanish Translation	2011